

South Carolina  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Post Office Box 8206  
Columbia, South Carolina 29202-8206  
www.scdhhs.gov

December 30, 2011

## MEDICAID BULLETIN

ALL

**TO:** All SC Medicaid Providers billing with a CMS1500

**SUBJECT:** South Carolina Department of Health and Human Services claims payments for December 30, 2011

Dear Medicaid Provider:

The South Carolina Department of Health and Human Services (SCDHHS) has determined that payments for CMS1500 claims reflected on the provider remittance advice dated December 30, 2011, were not processed correctly. The 308 edit (invalid procedure code modifier) was erroneously assigned to claims due to a system problem.

**The problem has been corrected and claims that rejected with a 308 edit have been identified. These rejected claims have been re-cycled and payment will be reflected in a separate remittance advice (RA) dated December 31, 2011. Due to the New Year's banking holiday, funds (EFT) are expected to be available on Tuesday, January 3, 2012 for most RAs; however, some funds may not be available until Wednesday, January 4, 2012.**

**Providers showing claims rejected with the 308 edit on the December 30, 2011 RA could receive two separate RAs dated December 31, 2011. These RAs are separate, they contain unduplicated claims. Regenerated 835s reflecting the corrections related to the 308 edit are available online today.**

If you need more information, please contact the SCDHHS Medicaid Provider Support Center (PSC) at 888-289-0709. The PSC hours are 7:30 AM – 5:00 PM Monday through Friday. The PSC will be closed on Monday, January 1, 2012 due to the holiday.

Our staff will continue to monitor claims to identify any other possible errors with the 308 edit. We sincerely apologize for the inconvenience and are establishing procedures that will help us identify and resolve these problems more quickly, as well as prevent them in the future.

/s/  
Anthony E. Keck  
Director